

Section 5:

Applying for Waiver Services

Apply for Waiver Services

Online on the Iowa Department of Human Resources website:

<https://dhsservices.iowa.gov/apsspssp/ssp.portal>

By US Postal Service by downloading:

<https://dhs.iowa.gov/sites/default/files/470-5170.pdf?040720211544>

In person by visiting your local Iowa Department of Human Services office and complete an application for Medicaid (Title XIX) services with an Income Management (IM) worker.

By phone contact the Department of Human Services for assistance in completing an application or for questions with your submitted application 1-855-889-7985 (Toll Free).

Waitlist

It is of important note some waivers currently have extensive waitlist. This applies to those who are new to waiver services and those who are transitioning from one waiver to another waiver. The process of getting onto a waiver can take several years. It is best to apply as quickly as possible to ensure you are not extending out your start date of receiving services. When applying, remember your application date. To check the status of each waivers waitlist, follow the below steps:

1. Visit <https://dhs.iowa.gov/ime/members/medicaid-a-to-z/hcbs/waivers>
2. Scroll down to HCBS Waiver Program Resources
3. Click on the link HCBS Waiver Waiting List Information

Scroll until you find the waiver you have applied for. Locate the current month and read the line title "Next application date for slot". This date is the current date names are being removed from the waitlist. If you see a date of 12/3/2017, it means those who applied for the waiver on or before December 3rd, 2017, are being removed from the waitlist and placed on the waiver.