The Arc of East Central Iowa empowers people with intellectual and related disabilities to engage in lifelong opportunities to live, learn, work and play with dignity, freedom and full inclusion in their communities.
I am pleased to present to you The Arc of East Central Iowa’s 2019 Annual Report. It has been our honor to serve over 800 individuals and families this past year. Thanks to your support and contributions, we have been able to continue to provide high quality services, supports, and advocacy during some challenging times. We faced another year with no increases in our funding. And once again, we have worked hard to make the transition to yet another Managed Care Organization (MCO) leaving the state of Iowa and another moving in. Thank you for being by our side every step of the way, helping us to face our challenges and rise above them. But more importantly, your contributions have been instrumental in helping those we serve to rise up and meet their challenges head on. These individuals and their families are our heroes. And we are proud to serve them.

During this past fiscal year 110 people participated in Day Habilitation services and volunteered at over 20 different locations. Our Daycare Enrichment Program served 129 clients and our Service Center served 346, providing over 420 activities throughout the year. Respite 1:1 and Respite Group services were provided to over 580 families, and 226 consumers received Supported Community Living services. Please check out our Highlights page to learn more about some of the wonderful things currently happening at The Arc of ECI.

Looking forward, we are in the process of developing a new strategic plan to help guide us through the next several years. We will be focusing on staff recruitment and retention, financial stability, and quality service provision. It’s exciting to see The Arc of ECI move forward, guided by solid planning, purpose and a mission that focuses on full inclusion in all areas of life. We thank you for believing, like we do, that every person regardless of life circumstance, deserves the right to a fulfilling and joyous life.

With Appreciation,

Anne Armknecht, MBA HC

Executive Director
Our Home and Community Based Accreditation Survey resulted in a three year accreditation with excellence, the highest available.

Our Day Habilitation Program participants provided 7,181 volunteer hours throughout the community.

10 out of the 11 individuals that graduated from Project SEARCH in June gained employment this past fiscal year.

Implemented text alerts to notify staff of documentation revisions.

Over 30 consumers had a blast at 2 overnight getaways at Camp Iodiseca and Wasserbahn.

Increased staff trainings through utilization of the Opportunity Center at the Ladd Library.

We are once again helping families to successfully transition to a new Managed Care Organization.

We broke our own fundraising records at Wrapping For A Cause AND Raffle.

We began the important process of developing a new Strategic Plan.

Transitioned several processes from paper to electronic.

We provided several free Family & Community Workshops, led by area experts.

Improved the use and function of our documentation and billing systems. This has created a variety of efficiencies for Direct Support staff as well as our billing/finance department.

Expanded our Supported Employment Program to meet the increased need.

45 community businesses and organizations sponsored our many events.

Surveyed all staff, Board of Directors, management and stakeholders as part of our strategic planning process.

Made major changes to our payroll processes to increase efficiencies.

Received over $74,000 in funding through grant writing.

Complete and utilize our updated Strategic Plan to guide us through the next three years.

Develop strategies to recruit, retain and support our staff at all levels.

Maintain fiscal responsibility and improve financial efficiencies.

Successful recertification of The Arc’s CARF Accreditation.
Financials unaudited

Program Revenue
Total $3,712,004
- Respite
- Day Habilitation
- SCL
- Day Care
- Home Based Habilitation
- Project SEARCH/Supported Employment

Revenue
Total $4,321,226
- Programs
- Contributions/Grants
- Fundraising
- United Way
- Misc/Investments

Expenses
Total $4,533,718
- Payroll
- Operating
- Professional Fees/Misc
- Fundraising

Sponsors Thank you

Presenting
- Benchmark, Inc.
- Cedar Rapids Bank & Trust
- Collins Aerospace
- CliftonLarsonAllen LLP
- City of Cedar Rapids
- Rock Island

Champion
- Creative Software Solutions, Inc.
- Tallgrass Business Resources
- Divine Engineering, Inc.
- Linn Area Credit Union
- Dakota Red Corporation
- Iowa Beverage
- United Healthcare
- Hills Bank & Trust

Advocate
- Cedar Rapids Jaycees
- Hawkeye Ready Mix
- In Tolerance Contract Manufacturing
- Jim Messina - Prairie Wings Media Productions
- J.P. Gasway
- Keurig/Dr. Pepper
- Kings Materials

Guardian
- Cedar Rapids and Iowa City Railway Co.
- Simmons Perrine Moyer Bergman PLC
- UnityPoint Health St. Luke's Hospital

Leader
- Creative Software Solutions, Inc.
- Tallgrass Business Resources
- Divine Engineering, Inc.
- Linn Area Credit Union
- Dakota Red Corporation
- Iowa Beverage
- United Healthcare
- Hills Bank & Trust

Mentor
- Cedar Rapids Jaycees
- Hawkeye Ready Mix
- Hills Bank
- In Tolerance Contract Manufacturing
- Jim Messina - Prairie Wings Media Productions
- J.P. Gasway
- Keurig/Dr. Pepper
- Kings Materials

Event Sponsor
- Cedar Rapids Jaycees
- Hawkeye Ready Mix
- Hills Bank
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- Jim Messina - Prairie Wings Media Productions
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- Kings Materials

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The Arc of East Central Iowa would like to thank all of our donors.

We are honored to receive each and every gift.
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Can be made on our website
www.arceci.org
or mailed to:
The Arc of East Central Iowa
680 2nd Street SE
Cedar Rapids, IA 52401

We apologize if we have listed your name incorrectly or have omitted your name. Please contact us so we may correct our error. We’re grateful for all support provided to the agency.

* Funds of the Greater Cedar Rapids Community Foundation.
Volunteers Mean so much

<table>
<thead>
<tr>
<th>Section</th>
<th>Hours Volunteered</th>
<th>Total Hours in Services</th>
<th>Total Amount of Contribution</th>
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<td>Board of Directors &amp; Committees</td>
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<td>Family/Community Events &amp; Workshops</td>
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<td><strong>Total Volunteers</strong></td>
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<td><strong>$45,203</strong></td>
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</tbody>
</table>

The Arc of East Central Iowa
680 2nd Street SE • Cedar Rapids, IA 52401
319-365-0487 • www.arceci.org